Academ.
by RimaOne

Since day one, our solution has grown thanks to you, evolving to meet your needs and the changing demands of your profession. And in our drive to expand new features, we sometimes lost sight of the fundamentals.

Now we want to go back to basics and offer you a simpler, more intuitive solution: in a word, more modern, but still aligned with your needs.

Newsletter. September 2025

Welcome Rayane, our new Business Development Director!

We are thrilled to welcome Rayane to our team this season.
After 8 years in higher education - including at prestigious business schools such as EDHEC Business School - she has chosen a new challenge: bringing her expertise to practical, impactful solutions that support the growth of a sector she is passionate about.

Her role at RimaOne includes:
- Supporting you with the contractual aspects of your subscriptions
- Advising you on the best ways to develop your projects with our various modules

She will be delighted to connect with you, whether to introduce herself or explore new possibilities together.
Reach out to her at rayane.belhabri@rimaone.com

Back to basics

Several initiatives are underway to improve Academ's usability and optimize key features. One of the first - and most essential – steps was to review and correct our **COUNTRY reference table**.

This table now includes:
- Meaningful, standardized ISO3 country codes,
- Automatic matching with nationalities.

This is a change many of you have been waiting for, and it's just the beginning.
Some improvements may seem obvious to you even if we haven't identified them yet, and that's why we are counting on your input.
Share your ideas and needs with us at
userclub@rimaone.com
We can't wait to hear from you.

Our website has a fresh new look!

It may seem like a small detail to you, but for us, it's a true symbol: a fresh start, more modern and fully focused on you.

By exploring it, you will be able to:
- Discover (or rediscover) our story and what drives us
- Explore our solution and its various modules
- Access our Help Center, created to support you as best as possible

And if you'd like to go further, we would be delighted to give you a personalized demo of our solutions.
Visit **www.rimaone.com**

Track Your Faculty Management Usage

A data collection workflow has been implemented in the Faculty Management module to ensure **you get the most out of your solution**. Every two months, we track key metrics, including: *The average number of weekly changes in production and the number of contributions recorded in your database*

These data are shared during the biannual meetings with your Customer Success Manager to give you a clearer view of how the tool is being used within your institution.

After several months of data collection, we can now establish an average usage trend among our clients:
- Just over 40 changes are made each week in production
- Approximately 3,700 intellectual contributions are added to databases

These benchmark values can help you assess your own practices.

For a more detailed report specific to your institution or to schedule any discussion, please don't hesitate to reach out. Your Customer Success Manager is here to support you with all your usage-related questions.

Did you know?

We can host your solution on our **OVH servers**, ISO27001-certified, with databases located in Europe and fully compliant with GDPR requirements, to simplify your experience.
With this subscription, you no longer need to worry about maintenance or security: you can simply log in and fully enjoy Academ. Contact us for more details !